

# QUALITY POLICY STATEMENT

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Coleman Construction and Utilities Limited provides competent and well qualified workforce to the Rail and Construction industry, including skilled ground workers, tradesmen, labourers and building maintenance operatives to complete a wide range of jobs on a daily or ongoing basis. In addition to this we are also able to complete a variety of price work, building & construction projects and can provide project management, materials and labour.

The Managing Director, Management and employees are fully committed to operate in ways that meet customer needs, exceed customer expectations, comply with relevant statutory and regulatory requirements, satisfy applicable requirements, and deliver high levels of stakeholder satisfaction. We are also committed to the continual improvement of the quality management system. We are committed to work with organisations and customers to establish and maintain the highest quality standards.

In support of our aims and strategic direction and to demonstrate our commitment to quality, we operate a Quality Management System in accordance with the requirements BS EN ISO 9001:2015 and in accordance with the requirements of our customers and our compliance obligations. We continually review our business risks and opportunities and set objectives against which our performance can be measured, identifying opportunities for improvement. The Business Risk Register provides our framework for setting quality objectives.

We will review the risks and opportunities to our business and set objectives against which our performance can be measured to identify opportunities for continual improvement of the Quality Management System and enhancing levels of customer satisfaction.

This policy will be reviewed annually as part of the management review process, to ensure its continued relevance and adequacy.

It is part of the company's training programme to ensure that this policy statement is briefed, understood and implemented at all levels within the company.

This policy will be available to interested parties on request.

Coleman Construction and Utilities Limited genuinely strives to put its vision and values into practice in everything it does and aims to demonstrate that it is living up to these ideals from Top Management through to all ranks of the business. The Directors at Coleman Construction and Utilities Limited endorse their Corporate and Social Responsibility Policy and pledge their personal commitment to managing all business functions in an ethical manner. The policy recognises the company's key stakeholders, employees, clients, suppliers, the wider community and the environment.